

# PRODUCT BULLETIN

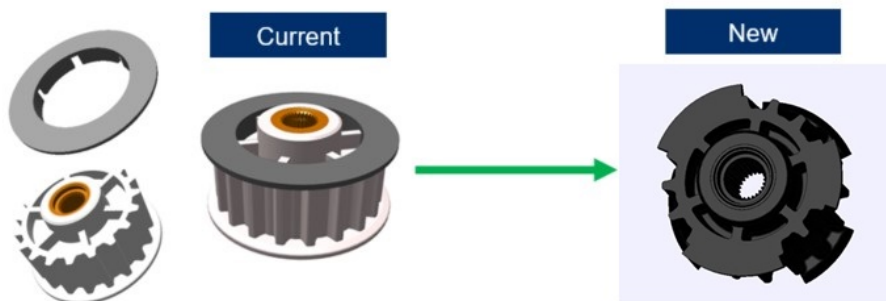
**Date:** September 1, 2019  
**Update Number:** P2019-21  
**Subject:** LiftMaster® Belt Drive Pulley Design  
**Product Affected:** All LiftMaster Belt Drive Garage Door Openers

Dear LiftMaster Dealers,

In the effort of continuous improvement with our products, we have made a change in our belt drive pulley design. We wanted to make you aware of this update in the event you receive calls from customers about the different looking pulley. This will be rolling out into the market quickly and we wanted to ensure that you are aware of the new component.

Benefits of the new design:

- Durability – Twice as strong as the current design in impact testing.
- Sound Test – Quieter performance. Testing has indicated no squeaking.
- Manufacturing Consistency – Better consistency in the new single-piece design to ensure better performance in the areas of durability and sound.
- Backwards Compatible – Can be used with all belt drive openers.



Should you have any questions please reach out to me at:

Eric Thompson  
Eric.Thompson@LiftMaster.com  
630-251-0140

Thank you for your continued support of LiftMaster. If you have any questions regarding the information above, please contact your LiftMaster Sales Representative or visit [Support.LiftMaster.com](http://Support.LiftMaster.com).

For a complete listing of our Product and Service Bulletins, please visit [Dealer.LiftMaster.com](http://Dealer.LiftMaster.com).

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